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EN Dishwasher User Manual

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## WE'RE THINKING OF YOU

Thank you for purchasing an Electrolux appliance. You've chosen a product that brings with it decades of professional experience and innovation. Ingenious and stylish, it has been designed with you in mind. So whenever you use it, you can be safe in the knowledge that you'll get great results every time. Welcome to Electrolux.

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## CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.

- Marning / Caution-Safety information
- (i) General information and tips
- Environmental information

Subject to change without notice.

## 1. A SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

## **1.1** Children and vulnerable people safety

- This appliance can be used by children aged from 8
  years and above and persons with reduced physical,
  sensory or mental capabilities or lack of experience
  and knowledge if they have been given supervision or
  instruction concerning the use of the appliance in a
  safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Do not let children play with the appliance.
- · Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

## 1.2 General Safety

- This appliance is intended to be used in household and similar applications such as:
  - farm houses; staff kitchen areas in shops, offices and other working environments;
  - by clients in hotels, motels, bed & breakfast and other residential type environments.
- Do not change the specification of this appliance.
- The operating water pressure (minimum and maximum) must be between 0.5 (0.05) / 8 (0.8) bar (MPa)
- Follow the maximum number of 13 place settings.

- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.
- Put the cutlery in the cutlery basket with the sharp ends pointing down or put them in the cutlery drawer in a horizontal position with the sharp edges down.
- Do not leave the appliance with the open door unattended to avoid stepping accidentally onto it.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- If the appliance has ventilation openings in the base, they must not be covered e.g. by a carpet.
- The appliance is to be connected to the water mains using the new supplied hose-sets. Old hose sets must not be reused.

## 2. SAFFTY INSTRUCTIONS

#### 2.1 Installation



#### WARNING!

Only a qualified person must install this appliance.

- · Remove all the packaging.
- Do not install or use a damaged appliance.
- Do not use the appliance before installing it in the built-in structure due to safety manner.
- Follow the installation instructions supplied with the appliance.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use the appliance where the temperature is less than 0 °C.
- Install the appliance in a safe and suitable place that meets installation requirements.



www.youtube.com/electrolux www.youtube.com/aeg

How to install your 60 cm Dishwasher Sliding Hinge



### 2.2 Electrical connection



#### WARNING!

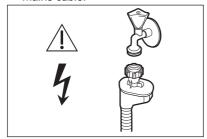
Risk of fire and electric shock.

- The appliance must be earthed.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to

- be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- This appliance is fitted with a 13 A mains plug. If it is necessary to change the mains plug fuse, use only a 13 A ASTA (BS 1362) fuse (UK and Ireland only).

#### 2.3 Water connection

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.
- The water inlet hose has a safety valve and a sheath with an inner mains cable.





#### WARNING!

Dangerous voltage.

 If the water inlet hose is damaged, immediately close the water tap and disconnect the mains plug from the mains socket. Contact the Authorised Service Centre to replace the water inlet hose.

#### 2.4 Use

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Dishwasher detergents are dangerous. Follow the safety instructions on the detergent packaging.
- Do not drink and play with the water in the appliance.
- Do not remove the dishes from the appliance until the programme is complete. Some detergent may remain on the dishes.
- Do not store items or apply pressure on the open door of the appliance.
- The appliance can release hot steam if you open the door while a programme operates.

## 2.5 Internal lighting



### WARNING!

Risk of injury.

- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.
- To replace the internal lighting, contact the Authorised Service Centre

### 2.6 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or nonprofessional repair can have safety consequences and might void the guarantee.

## 2.7 Disposal

## À

#### WARNING!

Risk of injury or suffocation.

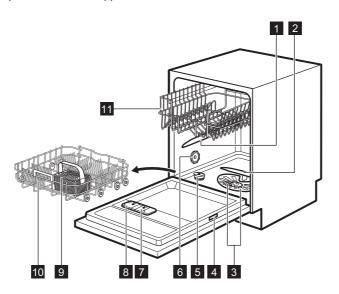
• Disconnect the appliance from the mains supply.

- · Cut off the mains cable and discard it.
- Remove the door catch to prevent children and pets to get closed in the appliance.

## 3. PRODUCT DESCRIPTION



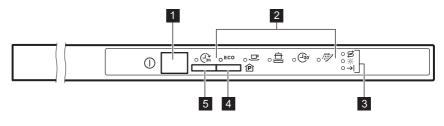
The graphics below is just a general product overview. For more detailed information, refer to other chapters and/or documents provided with the appliance.



- 1 Upper spray arm
- 2 Lower spray arm
- 3 Filters
- 4 Rating plate
- 5 Salt container
- 6 Air vent

- 7 Rinse aid dispenser
- 8 Detergent dispenser
- 9 Cutlery basket
- 10 Lower basket
- 11 Upper basket

## 4. CONTROL PANEL



- 1 On/off button
- 2 Programme indicators
- 3 Indicators

- 4 Programme button
- 5 Delay button

## 4.1 Indicators

Indicator	Description
$\rightarrow$	End indicator.
*	Rinse aid indicator. It is always off while the programme operates.
Ş	Salt indicator. It is always off while the programme operates.

## 5. PROGRAMMES

The order of the programmes in the table may not reflect their sequence on the control panel.

Programme	Degree of soil Programme Consumption values Type of load phases 1)			;	
			Duration (min)	Energy (kWh)	Water (I)
<b>ECO</b> 2)	Normal soil Crockery and cutlery	<ul><li>Prewash</li><li>Wash 50 °C</li><li>Rinses</li><li>Dry</li></ul>	227	1.039	11
<del>:</del>	Heavy soil Crockery, cut- lery, pots and pans	<ul><li>Prewash</li><li>Wash 70 °C</li><li>Rinses</li><li>Dry</li></ul>	155 - 170	1.5 - 1.7	14 - 15

Programme	Degree of soil Type of load	Programme phases	Consumption values 1)		<b>3</b>
			Duration (min)	Energy (kWh)	Water (I)
凸	Normal soil Crockery and cutlery	<ul><li>Prewash</li><li>Wash 65 °C</li><li>Rinses</li><li>Dry</li></ul>	130 - 140	1.4 - 1.6	15 - 17
<u>30</u> ,3)	Fresh soil Crockery and cutlery	<ul><li>Wash 60 °C or 65 °C</li><li>Rinses</li></ul>	30	0.8	10
<b>4)</b>	All	• Prewash	14	0.1	5

<sup>1)</sup> The pressure and the temperature of the water, the variations of the mains supply, the options and the quantity of dishes can change the values.

## **5.1** Information for test institutes

To receive the necessary information for conducting performance tests (e.g. according to EN60436), send an email to:

info.test@dishwasher-production.com

# In your request please include the product number code (PNC) found on the rating plate.

For any other questions regarding your dishwasher please refer to the service book provided with your appliance.

## 6. SETTINGS

## **6.1** Programme selection mode and user mode

When the appliance is in programme selection mode it is possible to set a programme and to enter the user mode.

#### Settings available in the user mode:

- The level of water softener according to the water hardness.
- Activation or deactivation of the acoustic signal for the end of a programme.
- · Activation or deactivation of AirDry.

As the appliance stores the saved settings, there is no need to configure it before every cycle.

## How to set the programme selection mode

The appliance is in programme selection mode when the programme indicator

## ECO flashes.

After activation, the appliance is in programme selection mode by default. If not, set the programme selection mode the following way:

Press and hold the programme button until the appliance is in programme selection mode.

<sup>2)</sup> This programme offers the most efficient use of water and energy consumption for crockery and cutlery with normal soil. This is the standard programme for test institutes.

<sup>3)</sup> This programme is suitable for washing a load or a half load with fresh or light soil in a short time.

<sup>4)</sup> With this programme, you can quickly rinse off food remains from dishes and prevent odours forming in the appliance. Do not use detergent with this programme.

### How to enter user mode

Make sure the appliance is in programme selection mode.

To enter the user mode, press and hold the programme button until the indicator **ECO** flashes and the indicators **CO** and are on.

#### 6.2 The water softener

The water softener removes minerals from the water supply, which would have a negative effect on the washing results and on the appliance.

The higher the content of these minerals, the harder your water is. Water hardness is measured in equivalent scales.

The water softener should be adjusted according to the hardness of the water in your area. Your local water authority can advise you on the hardness of the water in your area. It is important to set the right level of the water softener to assure good washing results.



Softening hard water increases the consumption of water and energy as well as the programme duration. The higher the level of water softener, the higher the consumption and the longer the duration.

#### Water hardness

German de- grees (°dH)	French de- grees (°fH)	mmol/l	Clarke de- grees	Water softener level
47 - 50	84 - 90	8.4 - 9.0	58 - 63	10
43 - 46	76 - 83	7.6 - 8.3	53 - 57	9
37 - 42	65 - 75	6.5 - 7.5	46 - 52	8
29 - 36	51 - 64	5.1 - 6.4	36 - 45	7
23 - 28	40 - 50	4.0 - 5.0	28 - 35	6
19 - 22	33 - 39	3.3 - 3.9	23 - 27	<sub>5</sub> 1)
15 - 18	26 - 32	2.6 - 3.2	18 - 22	4
11 - 14	19 - 25	1.9 - 2.5	13 - 17	3
4 - 10	7 - 18	0.7 - 1.8	5 - 12	2
<4	<7	<0.7	< 5	1 <sup>2</sup> )

<sup>1)</sup> Factory setting.

Regardless of the type of detergent used, set the proper water hardness level to keep the salt refill indicator active.



Multi-tabs containing salt are not effective enough to soften hard water.

How to set the water softener level

Make sure the appliance is in user mode.

1. Wait until the indicators 

are off and the indicator 

flashes.

The indicator 

CO still flashes.

The intermittent flashing of the

<sup>2)</sup> Do not use salt at this level.

indicator → shows the current setting.

- e.g. 5 flashes + pause + 5 flashes = level 5.
- Press the programme button repeatedly to change the setting. Each pressing of the programme button increases the level number. After reaching level 10, the count starts again from level 1.
- 3. Press on/off to confirm the setting.

## 6.3 Acoustic signals

Acoustic signals sound when a malfunction of the appliance occurs. It is not possible to deactivate these acoustic signals.

There is also an acoustic signal that sounds when the programme is completed. By default this acoustic signal is deactivated but it is possible to activate it.

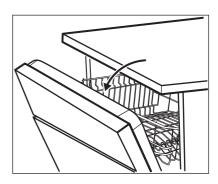
# How to activate the acoustic signal for the end of programme

Make sure the appliance is in user mode.

- Press the programme button immediately.
  - The indicator **ECO** and **are**
- 2. Wait until the indicator **ECO** and are off. The indicator **Still** flashes.
  - The → indicator shows the current setting: → indicator off = Acoustic signal off.
- **3.** Press the programme button to change the setting.
  - $\rightarrow$  indicator on = Acoustic signal on.
- 4. Press on/off confirm the setting.

## **6.4** AirDry

AirDry improves the drying results with less energy consumption.





During the drying phase, the door opens automatically and remains ajar.



#### **CAUTION!**

Do not try to close the appliance door within 2 minutes after automatic opening. This can cause damage to the appliance.

AirDry is automatically activated with all programmes excluding (if applicable).



#### CAUTION!

If children have access to the appliance, it is advised to deactivate AirDry as opening the door may pose a danger.

## How to deactivate AirDry

Make sure the appliance is in user mode.

- 1. Press the programme button twice.
  - The indicators **ECO** and **C** are on.
    - The indicator 🖨 flashes.
- 2. Wait until the indicators **ECO** and are off. The indicator  $\stackrel{\triangle}{=}$  still flashes.
  - The → I indicator shows the current setting: → I off = AirDry is deactivated.
- 3. Press the programme button to change the setting.
  - → on = AirDry is activated.
- **4.** Press on/off to confirm the setting.

## 7. BEFORE FIRST USE

- Make sure that the current level of the water softener agrees with the hardness of the water supply. If not, adjust the level of the water softener.
- 2. Fill the salt container.
- 3. Fill the rinse aid dispenser.
- 4. Open the water tap.
- Start a programme to remove any processing residuals that can still be inside the appliance. Do not use detergent and do not put dishes in the baskets.

After starting the programme, the appliance recharges the resin in the water softener for up to 5 minutes. The washing phase starts only after this procedure is complete. The procedure is repeated periodically.

#### 7.1 The salt container



#### CAUTION!

Use rough salt designed for dishwashers only. Fine salt increases the risk of corrosion

The salt is used to recharge the resin in the water softener and to assure good washing results in daily use.

#### How to fill the salt container

- 1. Turn the cap of the salt container counterclockwise and remove it.
- 2. Put 1 litre of water in the salt container (only for the first time).
- 3. Fill the salt container with 1 kg of salt (until it is full).



**4.** Carefully shake the funnel by its handle to get the last granules inside.

**5.** Remove the salt around the opening of the salt container



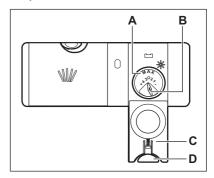
**6.** Turn the cap of the salt container clockwise to close the salt container.



#### **CAUTION!**

Water and salt can come out of the salt container when you fill it. After you fill the salt container, immediately start a programme to prevent corrosion.

# **7.2** How to fill the rinse aid dispenser





#### CAUTION!

Only use rinse aid designed specifically for dishwashers.

- **1.** Press the release button (**D**) to open the lid (**C**).
- Pour the rinse aid in the dispenser
   (A) until the liquid reaches the fill level 'max'.
- Remove the spilled rinse aid with an absorbent cloth to prevent excessive foam formation.
- **4.** Close the lid. Make sure that the release button locks into position.



You can turn the selector of the released quantity (B) between position 1 (lowest quantity) and position 4 or 6 (highest quantity).

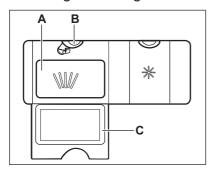
## 8. DAILY USE

- 1. Open the water tap.
- Press the on/off button to activate the appliance.

Make sure that the appliance is in programme selection mode.

- If the salt indicator is on, fill the salt container.
- If the rinse aid indicator is on, fill the rinse aid dispenser.
- 3. Load the baskets.
- 4. Add the detergent.
- Set and start the correct programme for the type of load and the degree of soil.

### 8.1 Using the detergent



- **1.** Press the release button (**B**) to open the lid (**C**).
- 2. Put the detergent, in powder or tablets, in the compartment (A).
- If the programme has a prewash phase, put a small quantity of detergent on the inner part of the appliance door.
- **4.** Close the lid. Make sure that the release button locks into position.

## 8.2 Using the multi-tablets

When you use tablets, that contain salt and rinse aid, do not fill the salt container and the rinse aid dispenser.

- 1. Adjust the water softener to the lowest level.
- 2. Set the rinse aid dispenser to the lowest position.

## **8.3** Setting and starting a programme

## Starting a programme

- 1. Keep the appliance door ajar.
- Press the on/off button to activate the appliance. Make sure that the appliance is in programme selection mode.
- Press the programme button repeatedly until the indicator of the programme you want to select starts flashing.
- **4.** Close the appliance door to start the programme.

# Starting a programme with delay start

- **1.** Set a programme.
- **2.** Press Delay to delay the start of the programme by 3 hours.

The indicator  $\bigcirc$  is on.

3. Close the appliance door to start the countdown.

During the countdown, it is not possible to change the programme.

When the countdown is complete, the delay indicator is off and the programme starts.

# Opening the door while the appliance operates

Opening the door while a programme is running stops the appliance. It may affect the energy consumption and the

programme duration. After closing the door, the appliance continues from the point of interruption.



If the door is opened for more than 30 seconds during the drying phase, the running programme ends. It does not happen if the door is opened by AirDry function.



Do not try to close the appliance door within 2 minutes after AirDry automatically opens it as this may cause damage to the appliance.

If, afterwards, the door is closed for at least 3 minutes, the running programme

## Cancelling the delay start

ends.

Press and hold the programme button until the appliance is in programme selection mode.

When you cancel the delay start, you have to set the programme again.

## Cancelling the programme

Press and hold the programme button until the appliance is in programme selection mode.

Make sure that there is detergent in the detergent dispenser before you start a new programme.

## End of the programme

When the programme is completed the indicator  $\rightarrow$  is on.

- Press the on/off button or wait for the appliance to switch to standby mode. If you open the door before the activation of standby mode, the appliance is automatically deactivated.
- 2. Close the water tap.

## 9. HINTS AND TIPS

#### 9.1 General

Follow the hints below to ensure optimal cleaning and drying results in daily use and to protect the environment.

- Washing dishes in the dishwasher as instructed in the user manual usually consumes less water and energy than washing dishes by hand.
- Load the dishwasher to its full capacity to save water and energy.
   For best cleaning results, arrange items in the baskets as instructed in the user manual and do not overload the baskets.
- Do not pre-rinse dishes by hand. It increases the water and energy consumption. When needed, select a programme with a prewash phase.
- Remove larger residues of food from the dishes and empty cups and glasses before putting them inside the appliance.

- Soak or slightly scour cookware with firmly cooked-on or baked-on food before washing it in the appliance.
- Make sure that items in the baskets do not touch or cover each other.
   Only then can the water completely reach and wash the dishes.
- You can use dishwasher detergent, rinse aid and salt separately or you can use the multi-tablets (e.g. "All in 1"). Follow the instructions on the packaging.
- Select a programme according to the type of load and the degree of soil.

**ECO** offers the most efficient use of water and energy consumption.

- To prevent limescale buildup inside the appliance:
  - Refill the salt container whenever necessary.
  - Use the recommended dosage of the detergent and rinse aid.
  - Make sure that the current level of the water softener agrees with the hardness of the water supply.

 Follow the instructions in the chapter "Care and cleaning".

## **9.2** Using salt, rinse aid and detergent

- Only use salt, rinse aid and detergent for dishwasher. Other products can cause damage to the appliance.
- In areas with hard and very hard water we recommend to use plain dishwasher detergent (powder, gel, tablets containing no additional agents), rinse aid and salt separately for optimal cleaning and drying results.
- At least once a month run the appliance with the use of appliance cleaner which is particularly suitable for this purpose.
- Detergent tablets do not fully dissolve with short programmes. To prevent detergent residues on the tableware, we recommend that you use the tablets with long programmes.
- Always use the correct quantity of detergent. Insufficient dosage of detergent can result in poor cleaning results and hard-water filming or spotting on the items. Using too much detergent with soft or softened water results in detergent residues on the dishes. Adjust the amount of detergent based on the water hardness. Refer to the instructions on the detergent packaging.
- Always use the correct quantity of rinse aid. Insufficient dosage of rinse aid decreases the drying results.
   Using too much rinse aid results in bluish layers on the items.
- Make sure that the water softener level is correct. If the level is too high, the increased quantity of salt in the water might result in rust on cutlery.

## **9.3** What to do if you want to stop using multi-tablets

Before you start to use separately detergent, salt and rinse aid do the following procedure.

- Set the highest level of the water softener.
- 2. Make sure that the salt and rinse aid containers are full.

- Start the shortest programme with a rinsing phase. Do not add detergent and do not load the baskets.
- When the programme is completed, adjust the water softener according to the water hardness in your area.
- Adjust the released quantity of rinse aid.

## 9.4 Loading the baskets

- Always use the whole space of the baskets.
- Use the appliance to wash dishwasher-safe items only.
- Do not wash in the appliance items made of wood, horn, aluminium, pewter and copper as they could crack, warp, get discoloured or pitted.
- Do not wash in the appliance items that can absorb water (sponges, household cloths).
- Put hollow items (cups, glasses and pans) with the opening facing downwards.
- Make sure that glasses do not touch each other.
- Put light items in the upper basket.
   Make sure that the items do not move freely.
- Put cutlery and small items in the cutlery basket.
- Make sure that the spray arms can move freely before you start a programme.

## **9.5** Before starting a programme

Before you start the selected programme, make sure that:

- The filters are clean and correctly installed.
- The cap of the salt container is tight.
- The spray arms are not clogged.
- There is enough salt and rinse aid (unless you use multi-tablets).
- The arrangement of the items in the baskets is correct.
- The programme is suitable to the type of load and the degree of soil.
- The correct quantity of detergent is used.

## 9.6 Unloading the baskets

- 1. Let the tableware cool down before you remove it from the appliance. Hot items can be easily damaged.
- 2. First remove items from the lower basket, then from the upper basket.

 $(\mathbf{i})$ 

After the programme is completed, water can still remain on the inside surfaces of the appliance.

## 10. CARE AND CLEANING



#### WARNING!

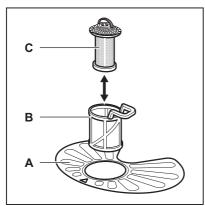
Before maintenance, deactivate the appliance and disconnect the mains plug from the main socket.



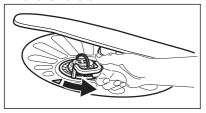
Dirty filters and clogged spray arms decrease the washing results. Make a check regularly and, if necessary, clean them.

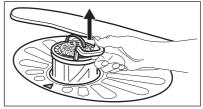
## 10.1 Cleaning the filters

The filter system is made of 3 parts.

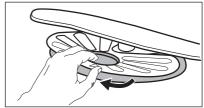


1. Turn the filter (B) counterclockwise and remove it.

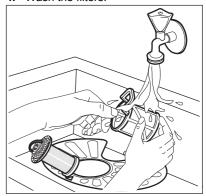




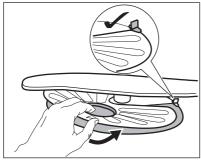
- 2. Remove the filter (C) out of filter (B).
- Remove the flat filter (A).



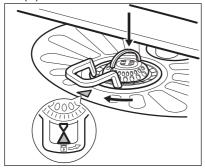
Wash the filters.



- Make sure that there are no residues of food or soil in or around the edge of the sump.
- 6. Put back in place the flat filter (A). Make sure that it is correctly positioned under the 2 guides.



- 7. Reassemble the filters (B) and (C).
- **8.** Put back the filter (**B**) in the flat filter (**A**). Turn it clockwise until it locks.





#### **CAUTION!**

An incorrect position of the filters can cause bad washing results and damage to the appliance.

## 10.2 Cleaning the spray arms

Do not remove the spray arms. If the holes in the spray arms are clogged, remove remaining parts of soil with a thin pointed object.

### 10.3 External cleaning

- Clean the appliance with a moist soft cloth.
- · Only use neutral detergents.
- Do not use abrasive products, abrasive cleaning pads or solvents.

## 10.4 Internal cleaning

- Carefully clean the appliance, including the rubber gasket of the door, with a soft damp cloth.
- If you regularly use short duration programmes, these can leave deposits of grease and limescale inside the appliance. To prevent this, we recommend to run long duration programmes at least 2 times per month.
- To maintain the performance of your appliance at its best, we recommend to use monthly a specific cleaning product for dishwashers. Follow carefully the instructions on the packaging of the product.

## 11. TROUBLESHOOTING



#### WARNING!

Improper repair of the appliance may pose a danger to the safety of the user. Any repairs must be performed by qualified personnel.

The majority of problems that can occur can be solved without the need

## to contact an Authorised Service Centre.

Refer to the below table for information on possible problems.

With some problems, the dedicated indicator flashes intermittently to indicate a malfunction and the alarm code.

Problem and alarm code	Possible cause and solution
You cannot activate the appliance.	<ul> <li>Make sure that the mains plug is connected to the mains socket.</li> <li>Make sure that there is no damaged fuse in the fuse box.</li> </ul>
The programme does not start.	<ul> <li>Make sure that the appliance door is closed.</li> <li>If the delay start is set, cancel the setting or wait for the end of the countdown.</li> <li>The appliance recharges the resin inside the water softener. The duration of the procedure is approximately 5 minutes.</li> </ul>
The appliance does not fill with water.  • The indicator → flashes 1 time intermittently.  • Acoustic signal sounds 1 time intermittently.	<ul> <li>Make sure that the water tap is open.</li> <li>Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.</li> <li>Make sure that the water tap is not clogged.</li> <li>Make sure that the filter in the inlet hose is not clogged.</li> <li>Make sure that the inlet hose has no kinks or bends.</li> </ul>
The appliance does not drain the water.  • The indicator → flashes 2 times intermittently.  • Acoustic signal sounds 2 times intermittently.	<ul> <li>Make sure that the sink spigot is not clogged.</li> <li>Make sure that the interior filter system is not clogged.</li> <li>Make sure that the drain hose has no kinks or bends.</li> </ul>
The anti-flood device is on.  • The indicator → flashes 3 times intermittently.  • Acoustic signal sounds 3 times intermittently.	<ul> <li>Close the water tap.</li> <li>Make sure that the appliance is correctly installed.</li> <li>Make sure the baskets are loaded as instructed in the user manual.</li> </ul>
The appliance stops and starts more times during operation.	It is normal. It provides optimal cleaning results and energy savings.
The programme lasts too long.	If the delayed start option is set, cancel the delay setting or wait for the end of the countdown.
Small leak from the appliance door.	<ul> <li>The appliance is not levelled. Loosen or tighten the adjustable feet (if applicable).</li> <li>The appliance door is not centred on the tub. Adjust the rear foot (if applicable).</li> </ul>
The appliance door is difficult to close.	<ul> <li>The appliance is not levelled. Loosen or tighten the adjustable feet (if applicable).</li> <li>Parts of the tableware are protruding from the baskets.</li> </ul>

Problem and alarm code	Possible cause and solution
Rattling/knocking sounds from inside the appliance.	<ul> <li>The tableware is not properly arranged in the baskets. Refer to basket loading leaflet.</li> <li>Make sure that the spray arms can rotate freely.</li> </ul>
The appliance trips the circuit-beaker.	<ul> <li>The amperage is insufficient to supply simultaneously all the appliances in use.         Check the socket amperage and the capacity of the meter or turn off one of the appliances in use.     </li> <li>Internal electrical fault of the appliance.         Contact an Authorised Service Centre.     </li> </ul>



Refer to "Before first use", "Daily use", or "Hints and tips" for other possible causes.

Once you have checked the appliance, deactivate and activate the appliance. If the problem occurs again, contact an Authorised Service Centre.

For alarm codes not described in the table, contact an Authorised Service Centre.



#### WARNING!

We do not recommend using the appliance until the problem has been completely fixed. Unplug the appliance and do not plug it in again until you are certain that it operates correctly.

## **11.1** The washing and drying results are not satisfactory

Problem	Possible cause and solution
Poor washing results.	<ul> <li>Refer to "Daily use", "Hints and tips" and basket loading leaflet.</li> <li>Use more intensive washing programmes.</li> <li>Clean spray arm jets and filter. Refer to "Care and Cleaning".</li> </ul>
Poor drying results.	<ul> <li>Tableware has been left for too long inside a closed appliance.</li> <li>There is no rinse aid or the dosage of rinse aid is not enough. Set the rinse aid dispenser to a higher level.</li> <li>Plastic items may need to be towel dried.</li> <li>We recommend to always use rinse aid, even in combination with multi-tablets.</li> </ul>
There are whitish streaks or bluish layers on glasses and dishes.	<ul> <li>The release quantity of rinse aid is too much. Adjust the rinse aid level to a lower level.</li> <li>The quantity of detergent is too much.</li> </ul>
There are stains and dry water drops on glasses and dishes.	<ul> <li>The released quantity of rinse aid is not sufficient.</li> <li>Adjust the rinse aid level to a higher level.</li> <li>The quality of the rinse aid can be the cause.</li> </ul>

Problem	Possible cause and solution
The dishes are wet.	<ul> <li>The programme does not have a drying phase or has a drying phase with low temperature.</li> <li>The rinse aid dispenser is empty.</li> <li>The quality of the rinse aid can be the cause.</li> <li>The quality of the multi-tablets can be the cause. Try a different brand or activate the rinse aid dispenser and use rinse aid and multi-tablets together.</li> </ul>
The interior of the appliance is wet.	This is not a defect of the appliance. it is caused by the humidity in the air that condenses on the walls.
Unusual foam during washing.	<ul> <li>Use the detergent for dishwashers only.</li> <li>There is a leak in the rinse aid dispenser. Contact an Authorised Service Centre.</li> </ul>
Traces of rust on cutlery.	<ul> <li>There is too much salt in the water used for washing. Refer to "The water softener".</li> <li>Silver and stainless steel cutlery were placed together. Avoid to put silver and stainless steel items close together.</li> </ul>
There are residues of detergent in the dispenser at the end of the programme.	<ul> <li>The detergent tablet got stuck in the dispenser and therefore was not completely washed away by water.</li> <li>Water cannot wash away the detergent from the dispenser. Make sure that the spray arm is not blocked or clogged.</li> <li>Make sure that items in the baskets do not impede the lid of the detergent dispenser from opening.</li> </ul>
Odours inside the appliance.	Refer to "Internal cleaning".
Limescale deposits on the tableware, on the tub and on the inside of the door.	<ul> <li>The level of salt is low, check the refill indicator.</li> <li>The cap of the salt container is loose.</li> <li>Your tap water is hard. Refer to "The water softener".</li> <li>Even using multi-functional tabs use salt and set regeneration of the water softener. Refer to "The water softener".</li> <li>If lime scale deposits still remain, clean the appliance with appliance cleaners which are particularly suitable for this purpose.</li> <li>Try different detergent.</li> <li>Contact the detergent manufacturer.</li> </ul>
Dull, discoloured or chipped tableware.	<ul> <li>Make sure that only dishwasher-safe items are washed in the appliance.</li> <li>Load and unload the basket carefully. Refer to basket loading leaflet.</li> <li>Place delicate items in the upper basket.</li> </ul>



Refer to "Before first use", "Daily use" or "Hints and tips" for other possible causes.

## 12. TECHNICAL INFORMATION

Dimensions	Width / height / depth (mm)	596 / 818 - 898 / 550
Electrical connection 1)	Voltage (V)	220 - 240
	Frequency (Hz)	50
Water supply pressure	Min. / max. bar (MPa)	0.5 (0.05) / 8 (0.8)
Water supply	Cold water or hot water 2)	max 60 °C
Capacity	Place settings	13
Power consumption	Left-on mode (W)	5.0
	Off-mode (W)	0.50

<sup>1)</sup> Refer to the rating plate for other values.

## 13. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol  $\overset{\leftarrow}{\cup}$ . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of

appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

<sup>2)</sup> If the hot water comes from alternative source of energy (e.g. solar panels), use the hot water supply to decrease energy consumption.











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